

# CAPCO

## CENTER OF REGULATORY INTELLIGENCE

### Customer-Related Operations

- 2020 UDAAP - Are all your bases covered?
- A Refresher on Debt Collection under the FDCPA
- Basics of Beneficial Ownership
- BSA and Human Trafficking
- BSA Annual Training Update - Something Different on the Horizon
- BSA Primer for Compliance Officers
- BSA Ready, Set, Go! Updating your BSA Program
- Building Blocks for an Effective Consumer Complaint Process
- CDD: Beyond the Basics
- Compliance Aspects of Consumer Reports
- E-sign: Does It Need Modernization?
- Elder Financial Abuse - Latest Guidance on What Financial Institutions Need to Know
- Elder Financial Exploitation: Trends, Methods, Detection and Reporting
- Enhanced Due Diligence
- FCRA - Making Sure You Are Compliant
- FinCEN Guidance - Recent Updates
- Marijuana Banking and BSA
- Marijuana, Hemp, Cannabis | What Bankers Should Know
- OFAC and USA Patriot Act - Obligations and Duties
- Social Media: Regulations and Considerations
- The E-SIGN Act and Electronic Signatures