

DIANE BANKS

PRINCIPAL CONSULTANT



Diane is a Principal Consultant at Capco with a background in federal consumer compliance regulations. She leads the CAPCO Academy training team. She has extensive experience in training and monitoring of regulatory compliance mandates. Her most recent engagements have included developing and training federal banking examiners. She developed training materials and testing solution for the commissioning of a federal agency's banking examiners. Diane has trained on regulatory matters to include compliance management systems, all federal lending and deposit regulations. She serves as the subject matter expert for credit unions. She frequently speaks at conferences and instructs in a manner that is engaging, enlightening, and informative.



FINANCIAL EXPERTISE

- Federal Consumer Protection Laws
- Development of Training Webinar & Seminars
- Development of Custom Regulatory Training
- Analysis of Consumer Regulations
- Regulatory Compliance Reviews
- Risk Assessment Development



CAPCO HIGHLIGHTS

- Develop and deliver training on federal consumer protection regulations
- Manage a team of federal regulatory compliance training developers and instructors
- Develop processes and procedures to streamline webinar/seminar pipeline material



EDUCATION / CERTIFICATION

- Bachelor's Degree in Legal Studies from the University of Maryland
- Master's Degree in Finance and Financial Management Services from the University of Maryland

RELEVANT EXPERIENCE

Federal Banking Examination Agency

- Project manager and senior instructor. Manages client expectations and deliverables
- Develop and deliver training on all federal consumer protection regulations and coordinates testing for examiner commissioning process

Custom Instructor Development/Delivery

- Manage custom instructor lead training relationships
- Manage client expectations and deliverables
- Develop and deliver training in accordance with regulatory mandates